

# Calgary Laboratory Services

## PSC Locations with Address Information

### CENTRAL CALGARY (DOWNTOWN)

**8th & 8th**  
906 - 8 Avenue SW  
Lower Level Basement 02

**Gulf Canada Square**  
344, 401-9 Ave SW

### NORTHWEST CALGARY

**Beddington**  
209, 8120 Beddington  
Blvd NW

**Ranchlands**  
150, 1829 Ranchlands  
Blvd NW

**Market Mall**  
300, 4935-40 Ave NW

**North Hill**  
254, 1632 - 14 Ave NW

**Stadium**  
160, 1620 - 29 St NW

### ADJACENT COMMUNITIES

**Airdrie**  
103, 217 Centre Ave W

**Cochrane**  
202, 105 - 1 St

### SOUTHWEST CALGARY

**Glenmore Landing**  
D264, 1600 - 90 Ave SW

**Glenbrook**  
Bay 154, 3715 - 51 St SW

**Sloane Square**  
210, 5920 - 1A St SW

### SOUTHEAST CALGARY

**Riverbend**  
Suite 180, 200 Rivercrest  
Dr SE

**Southcentre**  
171 - 100 Anderson  
Road SE

**South Calgary Health Centre**  
211, 31 Sunpark Plaza SE

### NORTHEAST CALGARY

**Marlborough**  
455, 433 Marlborough  
Way NE

**McKnight**  
5432 Falsbridge Drive NE

**Sunridge**  
3, 2681-36 St NE

## Vision

Excellence in health care through quality and innovation.

## Mission

We enhance your health care through leadership in laboratory medicine, service, education and research.

## Values

At CLS we take PRIDE in who we are and what we do through:

**Professionalism**

**Respect/Caring**

**Integrity**

**Dedication**

**Excellence**

## CONTACT US

Diagnostic and Scientific Centre  
9, 3535 Research RD NW  
Calgary AB T2L 2K8

**Laboratory Information Centre:**  
**(403) 770-3600**

*For more information, visit our website:*

[www.calgarylabservices.com](http://www.calgarylabservices.com)

# Calgary Laboratory Services



Standing Order Program  
Patient Information



*Laboratory medicine enhancing your health care*



Laboratory medicine enhancing your health care

**Calgary Laboratory Services (CLS) provides a Standing Order service for patients who need to have tests repeated on a regular basis (weekly, monthly, etc) as ordered by a physician.**

## **Changes for patients with existing standing orders**

- If you are currently on our standing order program, you will no longer require a card to access your test order(s).
- You will still be able to access your order at any of our Patient Service Centres (PSCs)
- Please note that you must present your Alberta Health Care during each visit, for identification purposes.

## **New standing orders**

- If your Doctor has placed a request for blood tests to be repeated at regular intervals, a Standing Order will be processed on your first visit to a Calgary Laboratory Services Patient Service Centre (PSC)
- The laboratory staff will give you a copy of the request with "Temp S/O" (temporary standing order) stamped on it
- On your next visit, present your stamped copy of the requisition with your Alberta Health Card. The Laboratory staff will confirm that your order is in the Standing Order Database
- For each visit thereafter, you will need to present your Alberta Health Care Card to CLS staff and inform them that you are a Standing Order patient
- You may go to any PSC (see reverse of brochure for locations) to have your tests done

## **Frequently Asked Questions:**

***Q: What if there is a change in my Standing Order tests or collection frequency?***

A: If your doctor wants to add and/or cancel tests and/or change test frequency, he/she must complete a new Calgary Laboratory Services requisition with the changes required. You should bring this new requisition to any PSC and the staff will modify your order accordingly.

***Q. May I add a "copy to" my family doctor or specialist?***

A. If your family doctor or specialist require copies of your results, a written request is needed from your doctor who originally ordered the tests.

***Q. What if I change doctors?***

A. You will need a request from your new doctor.